

Penang, March 23, 2020

Dear Customers,

LINAK Actuators Sdn Bhd complies with the Malaysian government's 'Movement Control Order' to manage and control the spreading of COVID-19. This order is effective from March 18 to April 28, 2020. Our office is closed as per the above order.

But we will continue to work from home.

This does not mean that our business is closed, and you can still expect the same service from us as previous.

Our phones are open as usual and as always, our main number, +60 4 210 6500, will also be supported. As always, orders can be placed with us, and they will be processed as fast as possible.

All physical meetings will be moved to online meetings, telephone conversations, etc. According to the 'Movement Control Order', face-to-face meetings are not allowed, and travel, domestically and internationally, is banned.

Our employees at the factories and warehouses work as usual. Our colleagues do whatever they can, to get your goods delivered on time. At the same time LINAK is emphasizing the health and wellbeing of all employees.

Kindly be informed that our factories are in full operation, and there are no indications of delayed delivery dates, or any other interruptions in production. We can of course not make unrealistic promises, as the corona situation is unpredictable.

It is our strong belief, that we by these measures ensure that you, as customers can continue to receive the service you need, while the LINAK employees stay healthy.

We follow the guidelines of the government. And at the same time, we do our outmost to ensure you are serviced in the usual manner.

If you have any questions about this, please feel free to contact us.